

Services Covered by Utilization Management (UM): All services covered by the UM process are shown in the following table.

DMHAS Utilization Management Model

LOC Name	Level	Included in UM Process	Is A PA Required?	Authorized LOS at PA	How Is It Done?	When Is C/Stay Performed?	LOS At Cont'd Stay	How Is It Done?	Is A D/C Review Required?	LOS Threshold
Acute Inpatient Mental Health	MH IV.2	Yes	Yes	Up to 5 days	Phone	By last day	Up to 3 days	Phone	Yes	9 days
Medically-Managed Inpatient Detox	SA IV.2-D	Yes	Yes	Up to 3 days*	Phone	By last day	Up to 2 days	Phone	Yes	5 days
Med. Monitored Residential Detox	SA III.7-D	Yes	Yes	Up to 3 days*	Phone	By last day	Up to 2 days	Phone	Yes	5 days
Intensive Residential Treatment	SA III.7R SA III.8 SAIII.7(e)	Yes	Yes	Up to 10 days Up to 10 days Up to 5 days	ERS** ERS** Phone	Up to 1 day prior to end of auth	Up to 10 days Up to 10 days Up to 2 days	ERS**	Yes	19 days 19 days 6 days
Intermediate/Long-Term Residential Treatment	SA III.5	Yes	Yes	Up to 20 days	ERS**	Up to 2 days prior to end of auth	Up to 45 days	ERS**	Yes	68 days
Long-Term Care	SA III.3	Yes	Yes	Up to 30 days	ERS**	Up to 2 days prior to end of auth	Up to 60 days	ERS**	Yes	100 days
Transitional Care/Halfway House	SA III.1	Yes	Yes	Up to 15 days	ERS**	Up to 2 days prior to end of auth	Up to 45 days	ERS**	Yes	67 days
Intensive Crisis Stabilization (respite)	MH II.9	Yes	Yes	Up to 2 days	ERS**	Up to 1 day prior to end of auth	Up to 1 day	ERS**	Yes	10 days
Observation/23-hour bed	MH II.7 SA II.7	Yes	Yes	Up to 23 hours	Phone	N/A	None	N/A	Yes	N/A
MH Partial Hospital or SA Day/Evening Treatment	MH II.5 SA II.5	Yes	Yes	Up to 7 visits Up to 5 visits	ERS**	Up to 1 day prior to end of auth	Up to 7 visits Up to 5 visits	ERS**	Yes	15 days (MH) 13 days (SA)
Intensive Outpatient	MH II.1 SA II.1	Yes	Yes	Up to 10 visits	ERS**	Up to 1 day prior to end of auth	Up to 7 visits	ERS**	Yes	17 visits (MH) 14 visits (SA)
Methadone Maintenance	SA I.3	Yes	Yes	Up to 26 weeks	ERS**	Up to 2 days prior to end of auth	Up to 26 weeks	ERS**	Yes	N/A
Methadone Detox (outpatient)	SA I.2	Yes	Yes	Up to 21 days	ERS**	Up to 2 days prior to end of auth	Up to 21 days	ERS**	Yes	N/A
Ambulatory Detox, Ambulatory Detox w/on-site monitoring	SA I.D, II.D	Yes	Yes	Up to 7 days	ERS**	Up to 1 day prior to end of auth	Up to 7 days	ERS**	Yes	N/A
Outpatient	MH I.1 SA I.1	Yes	PA Required, must register w/in 10 business days	13 visits	ERS**	Up to 2 days prior to end of auth	Up to 16 visits	ERS**	Yes	26 visits

*Up to 3 days for detoxification from alcohol or alcohol & cocaine; up to 5 days for detoxification from all other substances.

**Providers unable to utilize ERS must submit requests for authorization via fax transmittal using the GABHP ERS OTR form.